

Türkiye Petrol Rafinerileri A.Ş.

Human Rights Policy

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1. PURPOSE AND SCOPE

This Human Rights Policy (“the Policy”) is a guide that reflects Tüpraş’s approach and standards in relation to human rights and shows the importance Tüpraş attributes to respect for human rights.

All employees, directors and officers of Tüpraş shall comply with this Policy. Tüpraş also expects and takes necessary steps to ensure that all its Business Partners - to the extent applicable - complies with and/or acts in line with this Policy.

2. DEFINITIONS

“**Business Partners**” include suppliers, customers, representatives, independent contractors and consultants and all other third parties Tüpraş conducts business with.

“**Human rights**” are rights inherent to all human beings, regardless of gender, race, color, religion, language, age, nationality, difference of thought, national or social origin, and wealth. This includes the right to an equal, free and dignified life, among other human rights.

“**The ILO**” means The International Labor Organization

“**Koç Group**” means Koç Holding A.Ş., companies which are controlled directly or indirectly, jointly or individually by Koç Holding A.Ş. and the joint venture companies listed in its latest consolidated financial report.

“**The OECD**” means The Organization for Economic Co-operation and Development

“**The OECD Guidelines for Multinational Enterprises**” aims to develop a state-sponsored corporate responsibility behavior that will maintain the balance between competitors in the international market, and thus, increase the contribution of multinational companies to sustainable development.

“**Worst Forms of Child Labour Convention (Convention No. 182)**” means the Convention concerning the prohibition and immediate action for the elimination of the worst forms of child labour.

“**The UN**” means the United Nations.

“**The UN Global Compact**” is a global pact initiated by the United Nations, to encourage businesses worldwide to adopt sustainable and socially responsible policies, and to report on their implementation. The UN Global Compact is a principle-based framework for businesses, stating ten principles in the areas of human rights, labor, the environment and anti-corruption.

“**The UN Guiding Principles on Business and Human Rights**” is a set of guidelines for states and companies to prevent, address and remedy human rights abuses committed in business operations.

“**The Universal Declaration of Human Rights (UDHR)**” is a milestone document in the history of human rights, drafted by representatives with different legal and cultural backgrounds from all regions of the world, proclaimed by the United Nations General Assembly in Paris on 10 December 1948 as a common standard of achievements for all peoples and all nations. It sets out, for the first time, fundamental human rights to be universally protected.

“The ILO Declaration on Fundamental Principles and Rights at Work” is a ILO declaration adopted that commits all member states whether or not they have ratified the relevant Conventions, to respect, and promote the following four categories of principles and rights in good faith:

- freedom of association and effective recognition of collective bargaining,
- Elimination of all forms of forced or compulsory labor,
- abolition of child labor,
- Elimination of discrimination in employment and occupation.

“The Women’s Empowerment Principles” (WEPs) a set of Principles offering guidance to business on how to promote gender equality and women’s empowerment in the workplace, marketplace and community. Established by UN Global Compact and UN Women, the WEPs are informed by international labor and human rights standards and grounded in the recognition that businesses have a stake in, and a responsibility for, gender equality and women’s empowerment.

“Tüpraş” means companies which are controlled directly or indirectly, jointly or individually by Tüpraş and the joint venture companies listed in its latest consolidated financial report.

3. GENERAL PRINCIPLES

As a globally acting group, Tüpraş takes the Universal Declaration of Human Rights (UDHR) as its guide, and maintains a respectful understanding of Human Rights for its stakeholders in countries where it operates. Creating and maintaining a positive and professional working environment for its employees is the main principle of Tüpraş. Tüpraş acts in compliance with the global ethical principles in subjects such as recruitment, promotion, career development, wage, fringe benefits, and diversity and respects its employees’ rights to form and join organizations of their own choosing. Forced labor and child labor and all forms of discrimination and harassment are expressly prohibited.

Tüpraş primarily takes into consideration the below mentioned international standards and principles regarding Human Rights:

- The ILO Declaration on Fundamental Principles and Rights at Work (1998),
- The OECD Guidelines for Multinational Enterprises (2011),
- The UN Global Compact (2000),
- The UN Guiding Principles on Business and Human Rights (2011),
- The Women’s Empowerment Principles (2011).
- Worst Forms of Child Labour Convention (Convention No. 182), (1999)

4. COMMITMENTS

Tüpraş respects the rights of its employees, directors, officers, shareholders, Business Partners, and all other individuals affected by its operations, products or services by fulfilling the principles of the Universal Declaration of Human Rights (UDHR) and the ILO Declaration on Fundamental Principles and Rights at Work.

Tüpraş undertakes to treat all employees in an honest and fair manner, and to provide a safe and healthy working environment that respects human dignity while avoiding discrimination.

Tüpraş may also apply additional standards considering vulnerable and disadvantaged groups who are more open to the negative human rights impacts and require particular attention. Tüpraş considers the specific circumstances of groups whose rights are further elaborated by United Nations instruments: indigenous peoples; women; ethnic, religious and linguistic minorities; children; persons with disabilities; and migrant workers and their families, as indicated in the UN Guiding Principles on Business and Human Rights.

Diversity and Equal Recruitment Opportunities

Tüpraş strives to employ individuals from different cultures, career experiences and backgrounds. Decision making processes in recruitment depend on job requirements and personal qualifications regardless of race, religion, nationality, gender, age, civil status and disability.

Non-Discrimination

Zero-tolerance towards discrimination is a key principle in the entire employment process, including promotion, assignment and training. Tüpraş expects all its employees to demonstrate the same sensibility in their behavior towards each other.

Tüpraş cares to treat its employees equally by offering equal rights and opportunities. All kinds of discrimination and disrespect founded on race, gender, color, national or social origin, ethnicity, religion, age, disability, sexual orientation, gender definition or political opinion are unacceptable.

Zero Tolerance to Child / Forced Labor

Tüpraş strongly opposes child labor, which causes children's physical and psychological harm, and interferes with their right to education. In addition, Tüpraş opposes all forms of forced labor, which is defined as work that is performed involuntarily and under the menace of any penalty.

Pursuant to Conventions and Recommendations of the ILO, the Universal Declaration of Human Rights, and the UN Global Compact, Tüpraş has a zero-tolerance policy towards slavery and human trafficking and expects all its Business Partners to act accordingly.

Freedom of Organization and Collective Agreement

Tüpraş respects employees' right and freedom of choice to join a trade union, and to collectively bargain without feeling any fear of retaliation. Tüpraş is committed to a constructive dialogue with the freely chosen representatives of its employees, represented by a legally recognized labor union.

Health and Safety

The protection of health and safety of the employees, and other persons which are, for any reason, present in a work area is one of the top concerns of Tüpraş. Tüpraş provides a safe and healthy working environment. Tüpraş takes necessary security measures in work places in a manner that respects the dignity, privacy, and reputation of each person. Tüpraş complies with all relevant regulations and implements all required security measures for all its working areas.

In the case of finding out any unsafe conditions or unsafe behaviors in the working areas, Tüpraş takes necessary actions immediately to ensure the health, safety, and security of its customers and employees.

No Harassment and Violence

A key aspect to safeguarding the personal dignity of employees is to ensure that harassment or violence does not occur, or if it occurs sanctioned adequately. Tüpraş is committed to providing a workplace free of violence, harassment, and other insecure or disturbing conditions. As such, Tüpraş does not tolerate any form of physical, verbal, sexual or psychological harassment, bullying, abuse, or threats.

Working Hours and Compensation

Tüpraş complies with the legal working hours in line with the local regulations of the countries where it operates. It is crucial that employees have regular breaks, vacations, and establish an efficient work-life balance, as a minimum, in respect of the legal requirements.

The wage determination process is established in a competitive manner according to the relevant sectors and the local labor market, and in accordance with the terms of collective bargaining agreements if applicable. All compensations, including social benefits are paid in accordance with the applicable laws and regulations.

Employees may request further information from the officer or department in charge of compliance regarding the laws and regulations that regulate working conditions in their own countries, if they wish so.

Personal Development

Tüpraş provides its employees with substantial opportunities to develop their talent and potential, and to build their skills. Regarding human capital as the most valuable resource, Tüpraş puts effort into the employees' personal and professional development by supporting them with internal and external trainings and encourages the employees within this regard. This endeavor demonstrates that Tüpraş values its employees and holds onto the future of Turkey.

Data Privacy

In order to protect the personal information of its employees, Tüpraş maintains high level data privacy standards. Data privacy standards are implemented in accordance with related legislations.

Tüpraş expects the employees to comply with data privacy laws in each of the countries it operates.

Political Activities

Tüpraş respect its employees' legal and voluntary political participations. Employees may make personal donations to a political party or a political candidate or engage in political activities outside working hours. It is, however, strictly forbidden to use company funds or other resources for such donations or any other political activity.

5. AUTHORITY AND RESPONSIBILITIES

All employees and directors of Tüpraş are responsible for complying with this Policy, implementing and supporting Tüpraş's procedures and controls in accordance with the requirements in this Policy. Tüpraş also expects and takes necessary steps to ensure that all its Business Partners to the extent applicable complies with and/or acts in line with this Policy.

If there is a discrepancy between the local regulations, applicable in the countries where Tüpraş operates, and this Policy, subject to such practice not being a violation of the relevant local laws and regulations, the stricter of the two, supersede.

If you become aware of any action you believe to be inconsistent with this Policy, the applicable law or Koç Group Code of Ethics, or Tüpraş Code of Ethics and Business Conduct and its Implementation Principles, you may seek guidance or report this incident to your line managers or Legal Affairs Directorate, Human Resources Directorate or Risk Management and Audit Department. You may alternatively report the incident to Tüpraş's Stakeholder Communication Management System via the following link: <https://piy.tupras.com.tr/BildirimKayit.aspx> or Koç Holding's Ethics Hotline via the following link: "kocsnow.koc.com.tr/hotline"

Tüpraş employees may consult the Human Resources Directorate in Tüpraş for their questions related to this Policy and its application. Violation of this Policy may result in significant disciplinary actions including dismissal in respect of the collective labour agreement, the Code

of Labour and other applicable laws and regulations and policies of Tüpraş. If this Policy is violated by third parties, their contracts may be terminated.

6. REVISION HISTORY

This Policy takes effect on March 4, 2021 as of the date approved by the Board of Directors and is maintained by Tüpraş Human Resources Directorate.

Revision	Date	Comment